

Operations Committee

2011-12-09 09:30:00.0

Joseph P. Bort MetroCenter Lawrence D. Dahms
Auditorium 101 Eighth Street Oakland, California 94605
The MTC Operations Committee considers matters related to transportation system management and operational activities.

This agenda was updated 2011-12-05 15:10:02.0. It is accurate to the best of our knowledge at that time.

For assistance, please contact Martha Silver,
MSilver@mtc.ca.gov, 510.817.5604

This meeting will be [audiocast](#) on the MTC Web site during the meeting, and an [audio file](#) will be available for approximately one month after the meeting date.

Chair

Jake Mackenzie

Vice Chair

Kevin Mullin

Members

Tom Azumbrado+ Dorene
Giacopini+ Mark Green Anne
Halsted Sam Liccardo Jim
Spering

Ex Officio

Adrienne Tissier*** Amy Rein
Worth***

Ad Hoc

All Other Commissioners

Staff Liaison

Melanie Crotty/Albert Yee

Confirm Quorum

1.

Action: Confirm Quorum

Consent Calendar:

2.

Action: Committee Approval

Minutes of November 4, 2011*

a)

- [Agenda Item 2a Minutes November 4 2011.pdf](#)

Contract Amendment - Freeway Performance Initiative Traffic Analysis: Dowling

b) **Associates, Inc.* (\$647,440)**

Presented by: Danielle Stanislaus

- [Agenda Item 2b Dowling.pdf](#)

Funding Agreement Amendment - Safe on 17 Program: Santa Cruz County Regional Transportation Commission* (\$150,000)

c) **Presented by:** Joanna Fox

- [Agenda Item 2c SCCRTC.pdf](#)

Clipper Program Contract Actions

d)

Presented by: Jacob Avidon

Clipper® Program Contract Actions* (Jacob Avidon) i. Customer Communication, Education, and Public Services Consultant Panel for FY 2011-12 ? 2013-14 ii. Contract Amendment ? In-Person Customer Outreach Services: Caribou Public Relations (\$150,000) iii. Contract Amendment ? Program Management: Synapse Strategies (\$244,000) iv. Contract Amendment ? Employer Program, Card Management and Card/Value Distribution Oversight: Acumen Building Enterprise, Inc. (\$125,000)

- [Agenda Item 2d Clipper.pdf](#)

Call Box Program Evaluation*

Staff will provide an overview of the recently completed evaluation and seek approval to modify the call box system.

3. **Presented by:** Stefanie Pow

Recommended position: Commission Approval

- [Agenda Item 3 Call Box.pdf](#)

Public Comment/Other Business/Next Meeting/Adjournment

4.

Action: Information

Next meeting

2012-01-13 09:30:00.0

Joseph P. Bort MetroCenter

Lawrence D. Dahms Auditorium

101 Eighth Street

Oakland, California 94605

*Attachment sent to Committee members, key staff and others as appropriate. Copies will be available at the meeting.

**All items on the agenda are subject to action and/or change by the Committee. Actions recommended by staff are subject to change by the Committee.

***The MTC chair and vice-chair are ex-officio voting members of all standing committees. A quorum of this committee shall be a majority of its regular non-ex-officio voting members four (4).

+Non-Voting member.

Every member of the Commission who is not otherwise designated as a member of this committee is an ad hoc non-voting member. Although a quorum of the Commission may be in attendance at this meeting, the committee may take action only on those matters delegated to it. The committee may not take any action as the full Commission unless this meeting has been previously noticed as a Commission meeting.

The vote of an ex-officio member shall count to satisfy a committee quorum if there are not sufficient regular members of the Committee in attendance. In addition, an ad hoc non-voting committee member who is a voting member of the Commission may be designated by the committee chairperson as a voting member for this particular committee meeting if an additional voting member is needed for a committee quorum.

Public Comment: The public is encouraged to comment on agenda items at committee meetings by completing a request-to-speak card (available from staff) and passing it to the committee secretary or chairperson. Public comment may be limited by any of the procedures set forth in Section 3.09 of MTC's Procedures Manual (Resolution No. 1058, Revised) if, in the chair's judgment, it is necessary to maintain the orderly flow of business.

Record of Meeting: MTC meetings are tape-recorded. Copies of recordings are available at nominal charge, or recordings may be listened to at MTC offices by appointment. Audio casts are maintained on MTC's Web site for public review for at least one month.

Sign Language Interpreter or Reader: If requested three (3) working days in advance, sign language interpreter or reader will be provided; for information on getting written materials in alternate formats call 510/817-5757.

Transit Access to the MetroCenter: BART to Lake Merritt Station. AC Transit buses: #11 from Piedmont and Montclair; #26 from MacArthur BART; #62 from East or West Oakland; #88 from Berkeley. For transit information from other Bay Area destinations, call 511 or use the transit trip planner at www.511.org to plan your trip.

Parking at the MetroCenter: Metered parking is available on the street. No public parking is provided at the MetroCenter. Spaces reserved for Commissioners are for the use of their stickered vehicles only; all other vehicles will be towed away.

